



2014 Employee of the Year  
**Yvette Rolon**  
*Chief Deputy Registrar*

Ms. Rolon has shown her innovation through making it a personal goal to digitize all completed certification requests. Because of this, Yvette has made the Vital Statistics Office a best practice example and has increased accountability and information security. Yvette has built partnerships with local hospitals and has gone above and beyond to meet with hospital representatives providing updates from the Department of Health, which has resulted in a steady increase in hospital referrals for birth certificates over the past three months. She serves our customers with integrity and respect receiving numerous verbal and written positive customer feedbacks. Yvette promotes excellence through her work and willingness to take on new challenges with a positive attitude. As an example, Yvette has taken on the role of acting supervisor for the entire Operations staff when the supervisory team was off-site, helping coordinate department activities and ensured the efficiency and effectiveness of operations.

**Yvette is our face of Public Health!**